

# Visit Pass Form

## Terms and Conditions



*Note: All information provided to Council is strictly confidential. Please complete this form and return in person to any of the Council's Swim Centres.*

### Member Information

First Name

Last Name

Street Address

Suburb

State

Postcode

Date of Birth

Telephone

Email

Emergency Contact Name

Emergency Contact Telephone

### Visit Pass Terms and Conditions

- 1.1 When you join a membership with CCCSC, you will need to give us information noted in the form and provide us with photographic identification. If you join under a particular offer, such as a corporate offer, you will also need to give us proof that you are eligible for that offer. Memberships are non-refundable.
- 1.2 CCCSC reserves the right to terminate this Agreement and/or to not provide any services, whether in full or in part, at any time if the Buyer materially breaches this Agreement with gross negligence or fraud.
- 1.3 Visit Passes are valid for 12 months (365 Days) and time extensions to memberships will not be offered in the case of closures for Public Holidays or any facilities/services being temporarily unavailable for improvements / renovations / change of equipment / unforeseen closure. Members will be offered the opportunity to use other centre(s) when possible.
- 1.4 Visit Passes are non-refundable and will not be extended and or credited.

### Membership Acknowledgement

Participation in activities at or organised by the Cumberland City Council Swim Centres (CCCSC) is at your risk. When you are (your child/ward is) at the CCCSC or involved in an activity not at the CCCSC but organised, approved or endorsed by Cumberland City Council such involvement is at your own risk and you have no claim against Council for any personal injury or loss which arise. I have been supplied, read and understood the conditions of membership and the information provided and completed on this form.

Members Name

Signature

Date

### Visit-Pass Option

10 Visits

20 Visits

### Conditions of Entry – Swim Centres

- Always obey the instructions given to you by staff members
- By entering this aquatic facility, you are responsible for your actions and enter at your own risk.
- Children 14 years or under not permitted entry to this centre unless accompanied by a parent or guardian 18 years or older
- Children 14 years or under including weak swimmers must be supervised at all times by an accompanying parent or guardian 18 years or older
- Children 0-6 years and non-swimmers must be within arm's reach of an adult 18 years or over at all times
- You should be aware of your swimming ability and swim within areas suitable to your capabilities
- If you are a high-risk patron (weak or non-swimmer), identify yourself to our team-members
- Patrons' personal belongings are their own responsibility. Please use the lockers provided
- Patrons are required to exit the water 15 minutes prior to the centres closure and leave the premises by the centres advertised closing time.
- Appropriate swim wear must be worn, refer to Councils swimwear policy
- Showering is recommended before entering the water.
- Smoking prohibited within this facility and within 10m of the entrance
- No commercial food
- No pass-outs
- No abusive, offensive behavior, bad language or spitting
- No pushing or rough conduct in or around the pool
- No sitting on or touching lane ropes
- No bombing, no running, no flipping
- No balls or ball games of any kind allowed in the facility
- No water pistols, boogie boards, recreational surfboards or "large inflatable's" are allowed
- No eating in or around pool edge
- No photos or video recordings are to be taken in the facility unless approved by Council
- No animals, bikes, scooters or skateboards
- Swim in the appropriate lane area
- Patrons must not damage pool property or facility equipment
- Anyone with an infectious or contagious disease or skin complaint must not enter the water or change rooms
- Do not litter. Use the bins provided
- Glass and sharp objects are not allowed in the facility
- People affected by drugs or alcohol will be denied entry
- No alcohol to be brought into the centre
- Banned items will be confiscated by staff and returned only upon exit from the facility
- No professional coaching or training is permitted. Lane hire is available - please see management

### Conditions of Entry – Gym

- Children under the age of 14 are not permitted in this facility, unless training with CCC Employee/ sub-contractor employed as Personal trainer or Gym instructor/Officer.
- All members under 18 years of age must complete an Induction with a Council Instructor/officer (additional costs may be incurred)
- Members using the facility for training purposes that are aged 14-16 years must be always accompanied by their Parent or legal guardian.
- Members are responsible for their personal belongings.
- Personal Training (excepting payment or giving professional advice) is only allowed by employed/subcontracted personnel with a current agreement with Council.
- All equipment must be returned to where it belongs after use.
- A 'No Towel, No Train' Policy applies.
- If equipment is damaged, please report to venue officer and/or council staff as soon as possible.
- Do not use more than 1 piece of equipment at any one time.
- Appropriate sport/training wear must be worn with appropriate shoes.
- We may suspend or cancel your Membership if we have reason to suspect that you have not complied with the conditions of entry